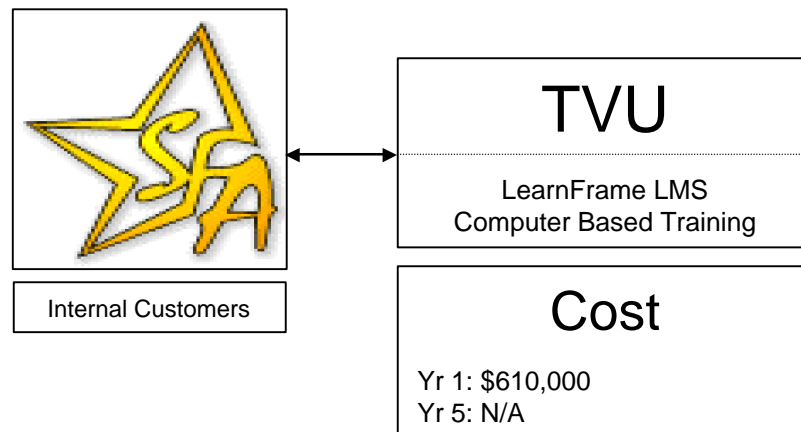
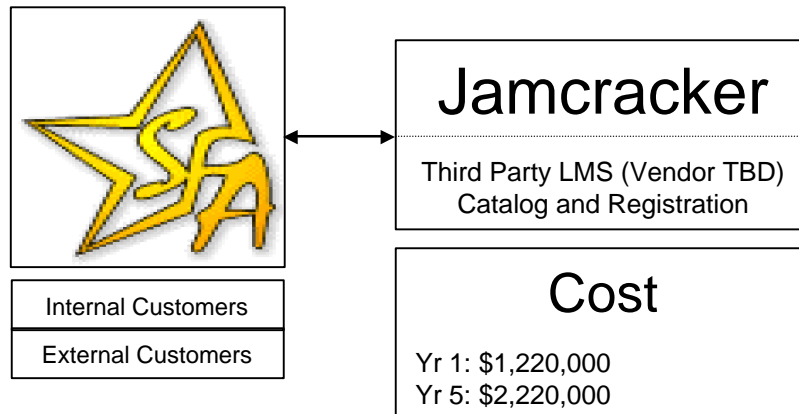


TVU Option



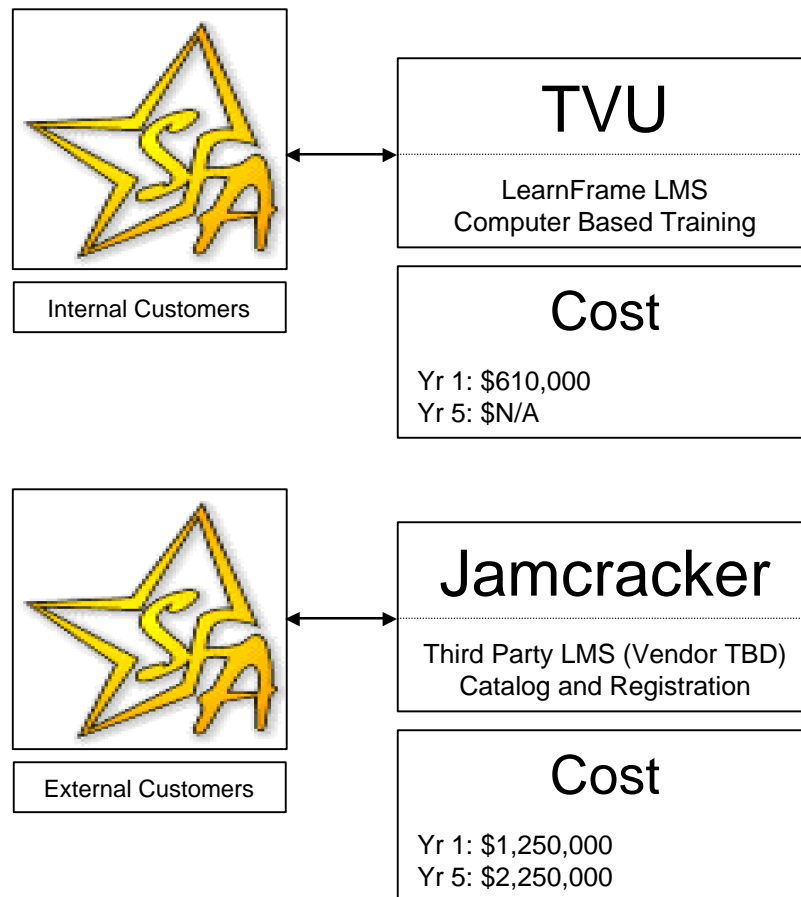
PROS	CONS
LMS licenses paid by TDC for employees	LearnFrame Nebo eLearning System is new and relatively untested
CBTs included	New vendor relationship between TVU and LearnFrame
Less time to "Go Live" date for internal users	Some risk associated with relationship with TVU, a non-appropriated government agency
	Need to wait for integration with Perform.com for internal users
	Potential security issues with integration between TVU and Jamcracker
	SFAU pays for Jamcracker connection to LearnFrame

Jamcracker Option



PROS	CONS
Access to the SFA automation platform (Performance Management)	No access to TVU LMS paid for by TDC
No security issues, virtual firewall around all Jamcracker ASPs	No access to CBTs on TVU LMS
Robustness of “Best-of-Breed” solution for both internal and external users	Longer time to “Go Live” date for internal users
Jamcracker will waive standard \$150,000 ASP integration charge for SFA	No partnering relationship development with TDC
Jamcracker provides 24/7 technical and functional support through four channels (telephone, email, live chat, web-based requests)	

Dual System Option



PROS	CONS
Jamcracker provides 24/7 technical and functional support through four channels (phone, email, live chat, web-based requests)	SFAU year 2 option to pay for Jamcracker to investigate feasibility of connection to LearnFrame
CBTs included	Some dual entry required
Built in backup in the event that one of the solutions is unsuccessful	New vendor relationship between TVU and LearnFrame
Limited technical integration costs (mostly paid by TDC and Jamcracker)	Some duplication in project management and process effort for implementation
Robustness of "Best-of-Breed" solution for both internal and external users	LearnFrame Nebo eLearning System is new and relatively untested
Data sharing capabilities between third party LMS and other Jamcracker/SFA applications	Some risk associated with relationship with TVU, a non-appropriated government agency
Jamcracker will waive standard \$150,000 ASP integration charge for SFA	Potential security issues with integration between TVU and Jamcracker
LMS licenses paid by TDC for employees	